

UK and Irish supermarkets' policies and practices regarding the sourcing of goods produced in Israeli settlements in the occupied Palestinian territories



Retailer	Policy and practice regarding settlement goods ¹	Contacts
<p>Asda</p> <p>Asda is a subsidiary of Wal-Mart, a public company listed on the New York Stock Exchange</p>	<p>Sourcing policy²: Settlement products probably sourced.</p> <p>Type of settlement products sourced: Most likely to be Kosher items or fruit and vegetables.</p> <p>Labelling policy³: Not labelled.</p> <p>Mechanisms to distinguish settlement and Israeli produce⁴: Unknown.</p> <p>Are mechanisms independently audited?: Unknown.</p>	<p>Andy Bond, President and Chief Executive ASDA ASDA House Southbank Great Wilson Street Leeds LS11 5AD</p> <p>Customer services: The Service Team ASDA House Southbank Great Wilson Street Leeds LS11 5AD</p> <p>Tel: 0844 481 5000 (from UK only)</p> <p>Website: www.asda.co.uk</p>

¹ Unless otherwise stated information in this section is based on company communications with ECCR.

² This relates only to policy regarding the sourcing of goods from Israeli settlements and is not concerned with other aspects of a company's ethical sourcing policy.

³ This refers to labels displayed on packaging in order to enable customers to identify the origin of goods.

⁴ This relates to the internal mechanisms that a supermarket may or may not put in place to enable its staff and/or suppliers to distinguish between goods originating in Israeli settlements and those originating within Israel itself (as defined by its pre 1967 borders/ 'the green line')

<p>Co-operative⁵</p> <p>Co-operative supermarkets are part of the Co-operative Group which is owned by its members</p>	<p>Sourcing policy: No Co-operative own brand products sourced from settlements.</p> <p>Labelling policy: n/a</p> <p>Mechanisms to distinguish settlement and Israeli produce: All suppliers are required to have clearly defined systems to trace the origin of products.</p> <p>Are mechanisms independently audited?: Yes. Suppliers of Co-operative brand products are independently audited to check that these systems work. In addition random checks are conducted on goods to ensure that they can be traced back to the grower. This applies to all own brand goods.</p> <p>Other information: Co-operative has a policy of proactively sourcing from Palestinian businesses within the occupied territories. These suppliers are also subject to an external audit to ensure that goods do not originate in settlements.</p>	<p>Tim Hurrell, Managing Director Food Retail The Co-operative Group, New Century House Corporation Street Manchester M60 4ES</p> <p>Customer services: The Co-operative Group, Customer Relations Freepost MR9473, Manchester M4 8BA</p> <p>Tel: 0800 0686 727 (from UK only)</p> <p>Email: customer.relations@co-operative.coop</p> <p>Customer services for Somerfield stores: Tel: 01179 356669. This helpline will exist until Somerfield stores are fully integrated into the Co-operative Group</p> <p>Website: www.co-operative.coop/food</p>
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⁵ The Co-operative Group has recently taken over the Somerfield chain of supermarkets and is in the process of rebranding Somerfield outlets as Co-operative stores. Co-operative has indicated that as the sourcing policies of these stores are being brought into line with Co-operative's own policies as part of this rebranding process.

<p>Dunnes Stores</p> <p>Dunnes is a privately owned company</p>	<p>Sourcing policy: Unknown.</p> <p>Type of settlement products sourced: Unknown.</p> <p>Labelling policy: Unknown.</p> <p>Mechanisms to distinguish settlement and Israeli produce: Unknown.</p> <p>Are mechanisms independently audited?: Unknown.</p>	<p>John McNiffe, Director of operations Dunnes Stores 46 - 50 South Great George's Street Dublin 2 Ireland</p> <p>Customer services: Tel: + 353 (0)1 475 1111</p> <p>Email: service.customer@dunnes-stores.ie</p> <p>Website: www.dunnesstores.ie</p>
<p>Marks & Spencer</p> <p>Marks & Spencer is a public company listed on the London stock Exchange</p>	<p>Sourcing policy: Does not stock any products from Gaza, the West Bank or Golan Heights due to inability to access supplier locations to monitor quality and ethical standards.</p> <p>Labelling policy: n/a</p> <p>Mechanisms to distinguish settlement and Israeli produce: Traceability systems are in place to confirm the source of products back to the farm level.</p> <p>Are mechanisms independently audited?: Unknown.</p>	<p>Sir Stuart Rose, Executive Chairman Marks & Spencer Group Plc Waterside House 35 North Wharf Road London W2 1NW</p> <p>Customer services: Marks & Spencer Plc PO Box 288 Warrington WA5 7WZ</p> <p>Tel: 0845 302 1234 (from UK only)</p> <p>Email: retailcustomer.services@marksandspencer.com</p> <p>Website: www.marksandspencer.com</p>

<p>Morrisons</p> <p>Morrisons is a public company listed on the London Stock Exchange</p>	<p>Sourcing policy: Unknown.</p> <p>Type of settlement products sourced: Unknown.</p> <p>Labelling policy: Unknown.</p> <p>Mechanisms to distinguish settlement and Israeli produce: Unknown.</p> <p>Are mechanisms independently audited?: Unknown.</p>	<p>Marc Bolland, Chief Executive Wm Morrison Supermarkets PLC Hilmore House Gain Lane Bradford BD3 7DL</p> <p>Customer services: Customer Service Department Wm Morrison Supermarkets PLC Hilmore House Gain Lane Bradford BD3 7DL</p> <p>Tel: 0845 611 6111 (from UK only)</p> <p>Website: www.morrisons.co.uk</p>
<p>Musgrave Group⁶</p> <p>Musgrave Group is a privately owned company</p>	<p>Sourcing policy: Musgrave does not currently have a specific policy on the sourcing of settlement goods; however the company recognises that this is an issue of concern as part of its existing commitment to human rights. Musgrave has recently completed a supplier review and has confirmed that no products are currently sourced from Israeli settlements. The company is now in the process of reviewing both policy and practice in relation to settlement goods with a view to ensuring that they are not sourced in future.</p> <p>Type of settlement products sourced: n/a</p>	<p>Chris Martin, Group CEO Musgrave Group Musgrave House Ballycurreen Airport Road Cork</p> <p>Customer services:</p> <p>Supervalu and Centra As Supervalu and Centra stores are independently owned there are no central customer service contacts; however individual store manager contacts are given at</p>

⁶ The Musgrave Group supplies a number of supermarket chains in the UK, Ireland and Spain, include including Centra, Mace, Londis, Budgens and SuperValu. Most of the individual shops within these chains are owned and operated on a franchise basis.

	<p>Labelling policy: Current Musgrave labelling policy does not cover goods sourced from Israeli settlements. As Musgrave intends to ensure that settlement goods are not stocked in future, it believes that separate labelling should not be necessary.</p> <p>Mechanisms to distinguish settlement and Israeli produce: This is under review. Musgrave intends to instruct traders and suppliers that settlement goods are not to be supplied and that any goods coming from the region be correctly labelled. Suppliers will be required to provide proof of origin on all consignments.</p> <p>Are mechanisms independently audited?: No</p>	<p>www.supervalu.ie , www.supervalu.co.uk , www.centra.co.uk and www.centra.ie</p> <p>Londis and Budgens Customer Service Department Musgrave Retail Partners GB Musgrave House Widewater Place Moorhall Road Harefield Middlesex UB9 6NS</p> <p>Tel: 0800 298 0758 (from UK only)</p> <p>Email: customerservice@musgrave.co.uk</p> <p>Group website: www.musgrave.ie</p>
<p>Sainsbury's</p> <p>Sainsbury's is a public company listed on the London Stock Exchange</p>	<p>Sourcing policy: Some settlement produce sourced.</p> <p>Type of settlement products sourced: Herbs, salad potatoes, dates, figs, pomegranates, early season grapes.</p> <p>Labelling policy: All produce from the West Bank area is labelled 'West Bank'. Sainsbury's is seeking greater clarity from the UK government about how to identify growers as being settlements or Palestinian enterprises so as to facilitate clearer labelling.</p> <p>Mechanisms to distinguish settlement and Israeli produce: West Bank produce is identified by the postal code of the grower and separated from Israeli produce for customs purposes. It is suppliers' responsibility to comply with this. Sainsbury's is seeking greater clarity from the UK government about how to identify growers as being settlements or Palestinian enterprises so as to</p>	<p>Justin King, Chief Executive Sainsbury's Supermarkets 33 Holborn London EC1N 2HT</p> <p>Customer services: Customer Enquiries Sainsbury's Supermarkets 33 Holborn London EC1N 2HT</p> <p>Tel: 0800 636 262 (from UK only)</p> <p>Email: emails can be sent via website</p> <p>Website: www.sainsburys.co.uk</p>

	<p>facilitate clearer labelling.</p> <p>Are mechanisms independently audited?: Unknown.</p> <p>Other information provided: Sainsbury's is working to directly source produce from Palestinian growers and has recently started stocking Palestinian Fairtrade olive oil.</p>	
<p>Superquinn</p> <p>Superquinn is a private company owned by Select Retail Holdings</p>	<p>Sourcing policy: Unknown.</p> <p>Type of settlement products sourced: Unknown.</p> <p>Labelling policy: Unknown.</p> <p>Mechanisms to distinguish settlement and Israeli produce: Unknown.</p> <p>Are mechanisms independently audited?: Unknown.</p>	<p>Margaret Taylor Managing Director, Superquinn Support Centre Lucan Newcastle Road Lucan Co. Dublin Ireland</p> <p>Customer services: Tel: + 353 (0)1 630 2000</p> <p>Email: emails can be sent via website</p> <p>Website: www.superquinn.ie</p>
<p>Tesco</p> <p>Tesco is a public company listed on the London Stock Exchange</p>	<p>Sourcing policy: Some settlement goods sourced.</p> <p>Type of settlement products sourced: Products likely to be sourced include exotic fruit, salad, stone fruit, healthcare products, meat free frozen foods.</p> <p>Labelling policy: Settlement products labelled as 'West Bank'. Tesco has encouraged the UK government to provide clearer labelling requirements regarding settlement goods and will implement these if and when produced.</p>	<p>Terry Leahy, Chief Executive Tesco Plc New Tesco House Delamare Road Cheshunt Hertfordshire EN8 9SL</p> <p>Customer services: Tesco Customer Services Freepost SCO2298 Dundee DD1 9NF</p>

	<p>Mechanisms to distinguish settlement and Israeli produce: Each packing site in the region is required to mark products with a unique code so that Tesco can identify their origin.</p> <p>Are mechanisms independently audited?: Unknown.</p>	<p>Tel: 0800 505555 (from UK only)</p> <p>Email: customer.service@tesco.co.uk</p> <p>Website: www.tesco.com</p>
<p>Waitrose</p> <p>Waitrose is part of the John Lewis Partnership</p>	<p>Sourcing policy: Stocks settlement produce.</p> <p>Labelling policy: Unclear; however Waitrose claims to label products 'clearly' so that customers can make informed choices. Herbs labelled 'West Bank' have been found in Waitrose outlets.</p> <p>Mechanisms to distinguish settlement and Israeli produce: Waitrose has a policy of full supply chain traceability. Suppliers audit farms at least once a year. Waitrose Buyers and technologists have recently visited West Bank farms to ensure that they meet standards set in Waitrose's 'responsible sourcing code of practice' which covers issues including environmental standards and working conditions.</p> <p>Are mechanisms independently audited?: Unknown.</p>	<p>Mark Price, Managing Director Waitrose Waitrose Central Offices Southern Industrial Area Bracknell Berkshire RG12 8YA</p> <p>Customer services: Waitrose Customer Service Department Waitrose Limited Doncastle Road Bracknell Berkshire RG12 8YA</p> <p>Tel: 0800 188 884 (from UK only)</p> <p>Email: customer_service@waitrose.co.uk</p> <p>Website: www.waitrose.com</p>